

Education & Public Outreach

Lars Perkins

Chairman

Education and Public Outreach Committee

NASA Advisory Council

26 July 2012



Topics

- Who we are
- What we've done
- What we want to do





Richard Garriott



Dwayne McCay



Michael Bostick



Peter Shankman



Iannis Miaoulis



Erika Vick



Scott Parazynski



Doug King

WHO ARE WE?



Lars Perkins



Stephen Pearse





Two New Members



Pilar Montoya is the Chief Executive Office (CEO) of the Society of Hispanic Professional Engineers (SHPE), the premier national organization aimed at increasing the number of Hispanics contributing to the nation's innovation and technology future. SHPE aims to motivate Hispanics to study and pursue careers in Science, Technology, Engineering and Math.



Matthew Chamberlin is a social media marketer, experienced video producer, blogger and speaker at industry conferences, keynotes and corporate events.



What Have We Done?

- July 24: Goddard meeting
 - Lars Perkins
 - Steve Pearse
 - Pilar Montoya
 - Matthew Chamberlin
 - Michael Bostick

























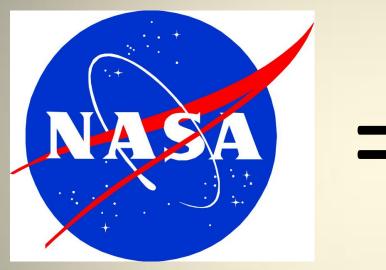


The Taxi Driver Problem





This equation is false









Budget

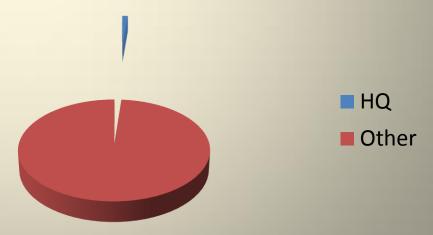




Budget

- EDUCATION (Leland Melvin)
 - \$137 → \$107 mm (~ \$73mm in directed programs)
- PUBLIC OUTREACH (David Weaver)
 - \$5.8 mm

Public Outreach Spending





Herding Cats





Angry Birds Space

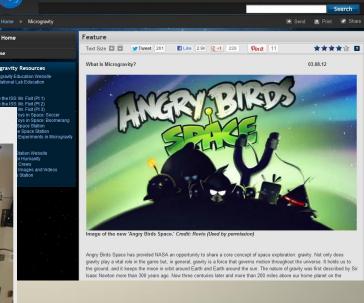
Initiative started with a simple tweet in 2011

Agreement included major Education element with ISS video from astronaut Don Pettit

- The video has more than 18 million views.
- Education website has been visited more than 2 million times







ABOUT NASA



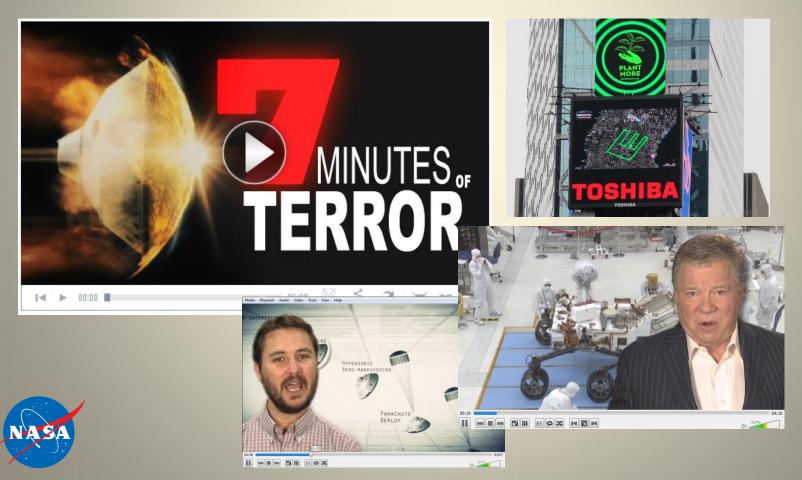
Angry Birds Space

- Downloaded more than 20 million times in 10 days
- Most popular game in history
- NASA collaboration includes National Geographic book about space



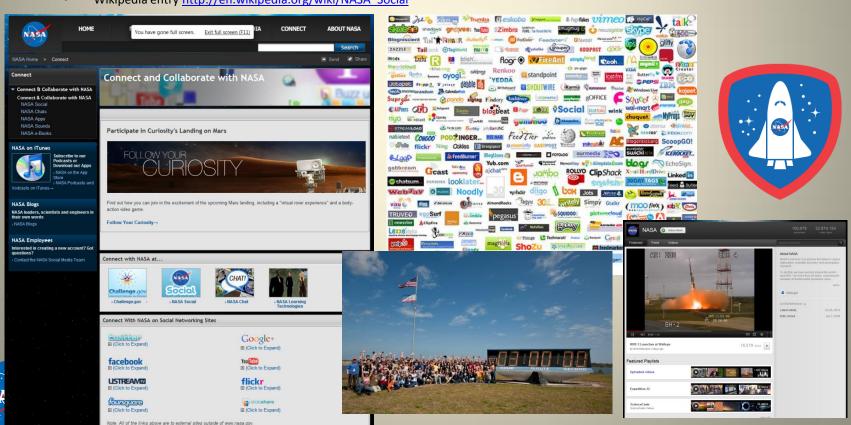
Curiosity Video Productions

- 7 Minutes of Terror Video
 - More than 700 thousand views
 - Gone viral and featured on major television networks and The New York Times
- "Grand Entrance: videos hosted by William Shatner and Wil Wheaton
- Secured full NASA TV landing coverage on Toshiba's Times Square video screen in New York



Social Media

- Recognized as best social media in Federal Government
- @NASA has 2.6 million followers and honored with 2012 Shorty Award
 - NASA has more than 350 social media accounts http://www.nasa.gov/connect
- NASA Socials (formerly known as Tweetups) provide followers with the opportunity to go behind-the-scenes at NASA facilities and events.
 - Has hosted 36 to date with another 10 scheduled, including the first multi-center Social for Curiosity's landing
 - Wikipedia entry http://en.wikipedia.org/wiki/NASA Social



ECC Success

Finding

 The Office of Education should be recognized for its initiative in creating the Education Coordinating Committee, and for its success in driving closer collaboration between Centers' education activities. As an example, we applaud the planned multi-center Curiosity @NASASocial event. In the future, we strongly encourage NASA senior management to support the ECC's oversight role.

NASA UNVEILS SOCIAL MEDIA EVENT FOR MARS LANDING

NASA Hosts First Multi-Center Social Media Event for Mars Landing

08.03.12

NASA will host its first-ever multi-center NASA Social on Aug. 3 to preview the landing of the Mars Science Laboratory's Curiosity rover on Aug. 6 EDT (Aug. 5 PDT).

Events will be held simultaneously at six NASA field centers, including Ames Research Center in Moffett Field, Calif.; Glenn Research Center in Cleveland; Goddard Space Flight Center in Greenbelt, Md.; Johnson Space Center, Houston; and, Langley Research Center in Hampton, Va. Each center will be connected via a multi-center NASA Television simulcast with the Jet Propulsion Laboratory during its NASA Social, which was previously announced. JPL is the lead NASA center for Mars Science Laboratory's two-year mission.

the Jet Propulsion Laboratory during its NASA Socia Mars Science Laboratory's two-year mission. accounts under the umbrella of NASA, their social media presence is one of the best on the Web.

The NASA Mars Science Lab Social Media Event

Well, it looks like NASA is back at it again. In conjunction with the



landing of NASA's Mars rover. Curiosity, they are holding a multi-location social media event. The social

Elevation of CCC

Recommendation

 Building on the success of the ECC, the Communications Coordinating Committee (CCC) should be elevated to a Council, moving it from a coordination role to strategic and decisional function.

Reason

 The ECC has been successful in bringing together Center education resources to coordinate their activities and present a higher profile, integrated presence to the public. A similar opportunity exists now for communications.

Consequences of No Action

 Duplicative messaging to public, lack of message coordination, less "wood" behind more "arrows", leading to public confusion.



Goddard Visit

Michelle Thaller



Social Media - NASA Portal

Twitter:

@NASA Impressions (Tweets/Retweets seen by)	28,579,769
@NASA Unique Accounts Retweeting Us	20,182
@NASA Inbound Messages (tweets sent to us)	31,475
@NASA Outbound Messages (tweets sent out)	205
@NASA Mentions	7,277
@NASA New Followers	20,066

According to hashtracking.com pulled on June 6 at 3:45am ET for the previous 24 hours #VenusTransit Tweets (sent out containing hashtag) 16,541,065 #VenusTransit Impressions (Tweets/Retweets seen by) 74,900,101

Facebook:

Total number of direct post impressions on news feed of NASA's posts	2,509,963
Total number of post impressions from shares to other walls/friends news feeds	7,823,757
Total number of page impressions	518,016
Total number of unique fans interacting with page/posts	531,721
Total number of mentions of NASA on Facebook	111,036



http://venustransit.nasa.gov



NASA Watch

This is not a NASA Website. You might learn something. It's YOUR space agency. Get involved. Take it nasawatch@spaceref.com | Voice +1.703.787.6567 | See | Twitter | Advertising | Archi

NASA Says It Cannot Advertise - and Then Buys Advertisements

By Keith Cowing on August 25, 2011 2:53 PM No Comments

NASA GSFC Solicitation: Know Your Earth Message Displays

"NASA/GSFC has a requirement for messaging displays to posted in <u>Chicago</u> during the months of November and December, in support of the Know Your Earth 2.0, Chicago (KYE II) project. These include city wallscapes, shopping mal kiosk displays, rail transit posters, and airport dioramas. NASA/GSFC intends to purchase the



Items from Clear Channel Outdoor pursuant to FAR

13.106, for the acquisition of supplies or services determined to be reasonably available
from only one source. The KYE II project is a joint venture between NASA's Earth-Observing
missions and Clear Channel Outdoor. Each NASA Earth-Observing Mission involved has
written the KYE project into their Education/Public Outreach Implementation Plans."

Keith's note: I have lost count how many times people at NASA have told me that they cannot self-promote, advertise, lobby, or otherwise try to use standard marketing tools to inform the public of the things that they do. They always cite dire Congressional prohibitions against such activities. Then they go off and totally violate these prohibitions with advertising procurements such as this one. I am not certain that they actually know what it is they are allowed or not allowed to do and just throw this answer out when they do not want to do something.

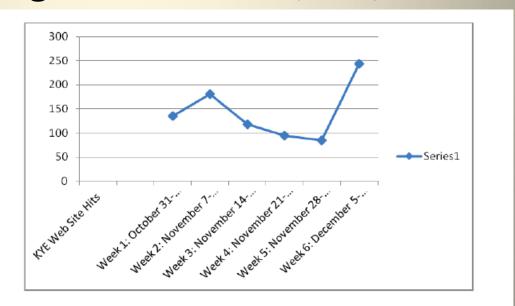
Advertising Allowed or Prohibited?, earlier post ce?, earlier post

: Commercialization

ertisements, billboard, Congress, PAO

Know Your Earth Reported Statistics

- O'Hare Airport location: 17,774,883
- Public transportation locations: 5,513,492
- Malls: 2,288,431
- Downtown Chicago billboard: 1,030,800





It's Not Marketing



It's not marketing ... it's education

- Country is in educational crisis
- We don't have enough engineers and scientists
- NASA Inspires
- NASA innovation drives global competitiveness and economic growth



Herding Cats





So where does the EPO \$ Come from?

Science Mission Directorate Policy

Policy and Requirements for the Education and Public Outreach Programs of SMD Missions

SMD Policy Document SPD-18

Recommended by SMD Science Management Council, January 28, 2010 Approved by SMD Associate Administrator, Edward J. Weiler, January 28, 2010

Responsible SMD Official: SMD Lead for Education and Public Outreach

1. Overview

1.1 Principles

SMD requires that all missions have robust and substantial education and public outreach (E/PO) programs. These E/PO programs must be consistent with SMD's principles for mission E/PO:

SMD missions must have an E/PO program that supports NASA's strategic goals and
objectives for education and outreach, contributes to NASA's education portfolio, and is
aligned with SMD's E/PO portfolio.

aligned with SMD's E/PO portfolio.

- SMD missions must have an E/PO program that is funded with at least 1% of the total prime mission cost excluding launch vehicle.
- SMD missions will designate an F/PO I ead who has the qualifications and experience necessary to successfully implement the mission's E/PO program.
 - SMD missions will partner with NASA and non-NASA organizations as appropriate in order to increase the quality and reach of the E/PO program.

1.2 Rationale for Mission E/PO Requirements

The SMD E/PO lead is required to report on the SMD E/PO portfolio and show that it aligns with the NASA Education portfolio. The Lead is responsible for reporting E/PO metrics for



1% for EPO

Recommendation

- SMD's allocation of 1% of budget for EPO activities (or an appropriate percentage)
 should be implemented across other directorates.
- Proposed expenditures from this allocated amount be will be reviewed and approved by the PI/PM and the AA for Education and/or Communications.

Reason

 All NASA directorates have an interest and obligation to support NASA's education mission. These activities are not currently adequately funded or coordinated with NASA HQ.

Consequences of No Action

 NASA's diverse activities will continue to be presented to the public in different ways, at different levels of intensity, in ways that are not always in alignment with the agency's strategic goals.



EPO C of E

Recommendation

NASA should identify and/or develop "centers of excellence" for EPO activities to whom project teams can reach out when developing their EPO programs. These should include (but not be limited to): social media, web site design, app development, data visualization, and video production.

Reason

 Lower costs, reduce duplication of effort, share best practices, move towards consistency in communication style and usability.

Consequences of No Action

 NASA will overspend as it continues to "reinvent the wheel" as each project / mission develops its own online, mobile and social presence. These various implementations may "speak with different voices" and not be aligned with NASA's overall strategic goals.



Speak with One Voice



Websites ...



Jet Propulsion Laboratory

iPhone Apps



NASA Be A Martian Education Released Jul 12, 2012 FREE *



Spacecraft 3D Released Jul 11, 2012 FREE *



Comet Quest Games Updated Jul 03, 2012 FREE V

Sort By: Release Date \$

Apps ...

Sort By: Release Date \$

Sort By: Release Date \$



Earth-Now Education Updated Jun 29, 2012



Satellite Insight Games Updated Jul 23, 2012 FREE *





Sector 33 Released Jan 30, 2012 DOWNLOAD *

NASA Ames Research Center



NASA App Education Updated May 21, 2012 DOWNLOAD *

Cassini Education Released Jul 20, 2011 FREE *



Aquarius Education Updated Jul 20, 2011 FREE *

iPad Apps

iPhone Apps



iPad Apps

Spacecraft 30 Education Released Jul FREE *



iPhone Apps



Space365 Education Released Jul 25, 2012 FREE *



NASA HIAD Education Released Jul 07, 2012 FREE *



ISSLive Education Released Mar 02, 2012 FREE V

MACA ADD HD

Sort By: Release Date \$



NASA Desert RATS Virtual Tes... Education Released Sep 12, 2011 FREE .



AstroApp: Space Station Crew Education Updated Oct 06, 2011 FREE *



NASA Television News Updated Jun 22, 2011 FREE *

FREE *





NASA Space Weather Weather Updated Jun 10, 2011 FREE *



NASA Lunar Electric Rover Simulator Games Released Feb 22, 2010

iPad Apps 1-9 of 13 See All >



Space365 Released Jul 25, 2012



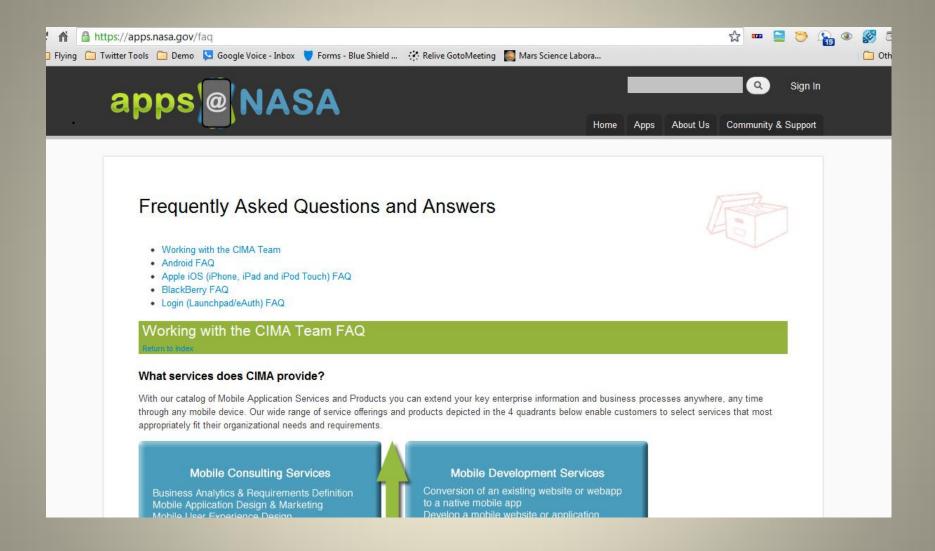
Space Place Prime Education Released Jul 24, 2012



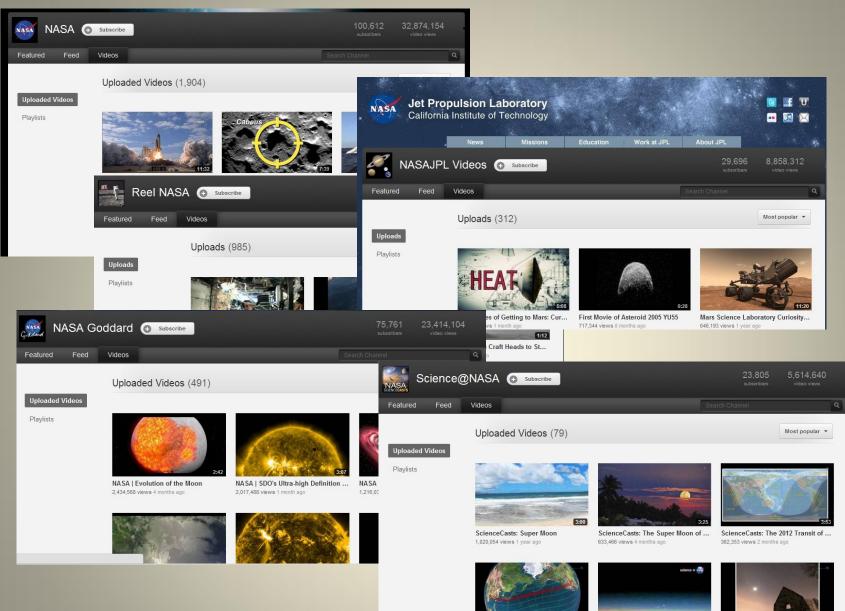
NASA Science: A Journey of Disco... Education Released Jul 12, 2012

Sort By: Release Date \$





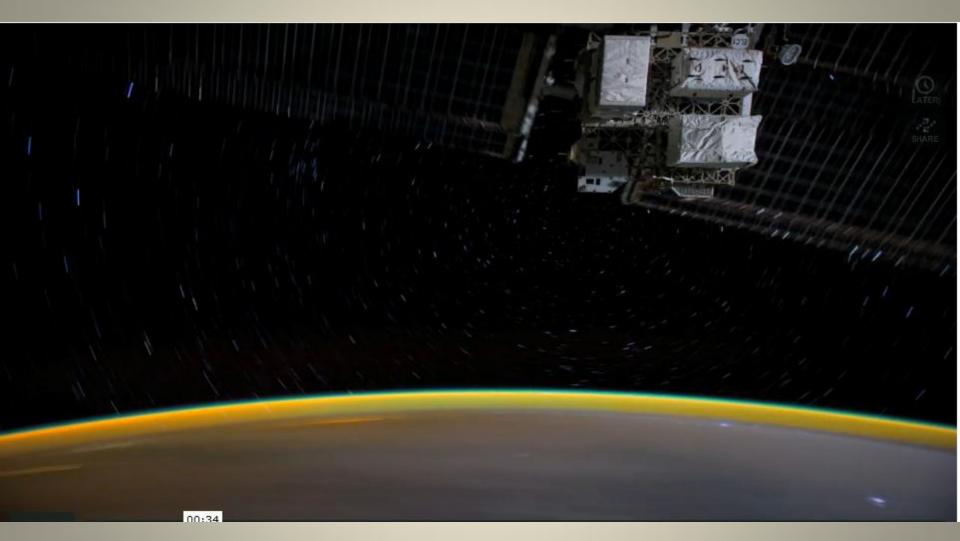














One Message

Recommendation

 NASA should develop one overarching message under which all NASA activities and programs (e.g. Aeronautics) can be integrated and presented to the public. All NASA websites, videos, apps, and social media should consolidated and be organized thematically under this message and exposed via WWW.NASA.GOV.

Reason

 The public is exposed to NASA activities through various channels and without a unifying conceptual framework, leading to confusion about NASA's identity and purpose. Some activities (ARMD) have little public awareness.

Consequences of No Action

 Continuing public confusion about NASA's mission and direction, leading to eroding public support and marginalization of NASA's societal value.





HOME

NEWS

MISSIONS

MULTIMEDIA

CONNECT

ABOUT NASA

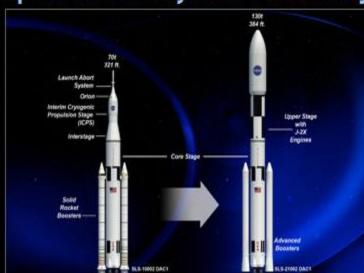
Search

| For Educators | For Students | For Media For Public



EVENTS: (NASA astronaut Joe Acaba to play DJ from space on Third Rock Radio, Aug. 3, 4 p.m. EDT

Space Launch System Passes Major Agency Review



The rocket that will launch humans farther into space than ever before passed a major NASA review Wednesday.

The Space Launch System (SLS) Program completed a combined System Requirements Review and System Definition Review, which set requirements of the overall launch vehicle system. SLS now moves ahead to its preliminary design phase.













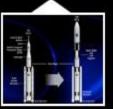




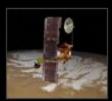








Space Launch



Mars Odyssey



Sally Ride



Ice Sheet Melt



ISS: Fish Friendly



> More Stories



We reach for new heights and reveal the unknown for the benefit of all mankind.

INVENT.

A cheaper way to fly.

A way to detect melting icecaps.

The world's most powerful telescope.

Other habitable planets. The origin of our solar system.

The birth of the universe.

DISCOVER. EXPLORE.

Mars

Venus

our nearest star-neighbors







Space Station Sun earth planets universe manned missions unmanned missions **Aeronautics**





Sep. 12, 1962

"space is there, and we're going to climb it, and the moon and the planets are there, and new hopes for knowledge and peace are there."

"an act of faith and vision, for we do not now know what benefits await us."

(build on the first "A": Aeronautics)



